



Dear ImageSoft,

ImageSoft has truly been a pleasure to work with on the Saddleback Memorial Medical Center's deployment of OnBase. Everyone is more than willing to answer all of our questions.

In a time when instant gratification is increasingly expected, document imaging makes it possible for our employees to have the instant gratification they want and the information they need ready and waiting for them in OnBase. In addition to patient accounts, other departments in the hospital have also adapted the OnBase system, making more information available to the PFSC employees to quickly process claims. When news of this reached other facilities, they too began looking into adopting the OnBase system as well. We don't know what we would do without OnBase and ImageSoft!

Thank you again for all of your assistance over the past 2 years. SMMC is lucky to have a vendor such as ImageSoft to handle this project.

Sincerely,
Traci Pasquale
Supervisor, Support Services
Patient Financial Services Center
MemorialCare Health Systems