



Dear ImageSoft,

On behalf of staff and management at Telcom Credit Union, I would like to thank you and the ImageSoft team for the work and effort provided during the implementation, training and support of our document imaging solution.

The OnBase solution your company installed has become an important part of our day-to-day operations. ImageSoft surpasses our expectations by providing more than a product, but a solution to our business complexities. Your staff's dedication, flexibility, response time and attention to detail have been world class from day one.

Telcom Credit Union is very selective in choosing its business partners. The decision to move forward with ImageSoft was a complete success for us internally and our members. We've developed a relationship built on confidence and trust and in the financial services industry that means a lot.

Thank you again.

Sincerely,

Paul Mazur
VP Information Services
Telcom Credit Union